# GONZALO EDUARDO CONCHA LABORDE

# PERSONAL INFORMATION

Chilean, married, 42 years old

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# PROFILE:

* 14 years of experience in managing the following areas: Information Security, Risk assessment, Project Management and Telecommunications.
* Founded with other colleagues, the first association of information security professionals in Chile, Chile ISSA Chapter, of which I was president for 2 years
* Participated as an expert consultant in the approval of the ISO 27000 standards as Norma Chilean,
* 3 years professor of Master degree in Information Security
* Solid knowledge and experience in:
* Managing IT and Telecommunication projects, especially those associated with Computer Security infrastructure, participation in the corporate strategies relating to Corporate Security and ISMS implementation, SOX (404 chapter) compliance.
* Management of administrative areas, including negotiation and control of all contracts with third parties, facilities maintenance, attorneys, communication and legal documentation
* Managing multidisciplinary and multicultural teams (Italia, Chile, Brazil, Spain, Peru, Argentina and Colombia).
* Generating management reports.
* Implemented Auditing Projects, including internal controls evaluation, needs identification and strategies definition focusing on process optimization and business development.
* Provided support for Internal and External Auditing (Industry regulators, private auditing corporation)
* Strong knowledge of local Laws: Personal data protection, telecommunication, working code.
* Coordination and customization of system implementations (Network Inventory, Cramer, Business Object, Data Center Infrastructure)
* Implemented Collaborative project at Entel PCS and BBVA Group.
* Operational Management: supply chain, and inventory (Entel PCS).
* Strong interpersonal, influential, leadership, synthesis and analysis skills, As Project Manager I’ve must understand business requirements, ask for budget and influence executive board and team to achieve goals.
* Ability to learn and adapt to changes.

# **EDUCATION**

* Master’s Degree in Information Technology, Universidad Federico Santa María, Chile, 2007
* Computer Security Diploma, Universidad de Chile, 2004
* Electrical Engineer, Universidad de Santiago de Chile, 1997
* Professional Certification: CISSP, since 2006. (Certified Information System Security Professional, ISC2 consortium, [www.isc2.org](http://www.isc2.org).)

# Professional background:

Ministry of Housing (from 2014 to jun 2016)

Position: CIO

Responsible for technology development and operations management of the Ministry of Housing and Urban Development of Chile (MINVU) Information Systems. I designed and implemented a four-year strategic plan for Information Technology. I carried out a process of adoption of new BPM, BI, ERP, Geodata, eLearning and Mobile Cloud, personnel training and interoperability technologies. I managed a professional team of 100 people. I was responsible for managing budgets of around USD $ 8 million annually.

Servel (Electoral Service Chile) 2013

External consultant, responsible for Information Security and Infrastructure for the "Computer System and Dissemination of Results" reporting directly to the board for election processes of Chile 2013. Led projects concerning infrastructure hiring IT systems and strategies and Security projects, successfully achieving overcoming more than 40,000 direct attacks per minute (peak), controlled in the cloud. Electoral processes were rated as "very successful" by the board and the press, and deserved the personal congratulations of the Secretary General of the OAS, José Miguel Insulza. (Http://www.oas.org/es/centro\_noticias/fotonoticia.asp?sCodigo=FNC-13664)

Polla Chilena de Beneficencia S.A. (from February/2010 to January 2013) National Lottery, US$ 100 MM revenue

Position: IT Executive, CISO

In charge of contracts and Datacenter Technology. Reports to IT management. I successfully managed the most important contract of the company with a gambling provider. I implemented the adoption of virtualization technologies, document management (Sharepoint) and IP telephony. I collaborated with the SAP implementation team and was responsible for adopting and implementing technological innovation projects aligning them with company business objectives.

BBVA Chile – (from June/2008 to June/2009) – Spanish Finance Group in Latin America with revenues around US$ 105MM and 1000 employees

Position: PMO

Project Manager in charge of the Project Management Office, Media Division. Managed a portfolio of more than 60 projects.

BBVA Chile – (from April/2005 to June/2008) – Spanish Finance Group in LatinAmerica with revenues around US$ 105MM and 1000 employees

Position: PMO for Information Security Team

Main Responsibilities: Developing and managing implementation of Information Security initiatives, ISMS ISO/27001, Security policies, SOX compliance activities, Risk Control projects, vendor relationship, board relationship, industry committee.

Reporting to CIO: Plans, budget, management reports, managing multidisciplinary teams.

ENTEL PCS – (from April/1997 to April/2005) – Italian Group (Telecom Group, mobile phone system operators, investors) with revenues around US$ 100MM and 1500 employees.

Position: Information Security Officer, CISO

Developed and implementing ISMS, managing a large projects with international companies such as Telecom Italia, Ericson, Cramer and others, reporting to CIO.

Some projects I’ve managed were:

* Network Inventory Implementation (Cramer, Telecom Italia, Ericson)
* Business Objects (BI system)
* Identity Management (Novell)
* Information Security and Risk Control (Neosecure)

Attended international Information Systems Security meetings and forums, mainly in Rome, Venice, Turin and Barcelona, as a representative of the company.

# Languages:

English – Advanced (Written, listening and conversation).

Spanish – Native

# Courses

Management, leadership, team working, empowerment, mentoring.

ISMS Implementation

CSIRT/CERT Developing and Managing

Information Security and Law Compliance

Ethical Hacking,

# ACADEMIC ACTIVITIES

Security Professor in Masters Security Program at Universidad Central (2015)

Security Professor in Master Program Universidad Santiago de Chile (2014, 2015)

Exhibitor "Security Architecture" courses CISSP (2013-2014)